UHD 3 STB
Visual User Guide

Enjoy B tv in HD quality together with various services!
Customer Center

Services related to UHD 3 STB are provided both by SK broadband and SK Telecom. For more information or questions about our services, please call the 106 Customer Center.

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B tv Service

- For inquiries about B tv services or the STB, including STB features, B tv channels and VOD content, or B tv Voice Search, please call the 106 Customer Center.
- Customer Center: 106
- Website: www.skbroadband.com

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Getting Started

Channel
Scrolls through the B tv channels.

Volume
To find the remote, press and hold any of the ▼ ▼ ▼ (Volume) buttons on the STB to automatically activate the remote’s light and notification ring.

B tv Power
Turns your B tv service on or off.

USB
Connects a USB device (supporting USB 2.0 and USB 3.0).

Notification LED
Indicates the STB’s state. Properly connected, a white light is displayed.

Network LED
Indicates the network’s state. Properly connected, a white light is displayed.

Power LED
Displays a white light when B tv is turned on.

LAN
Connects internet via wired LAN.

HDMI
Connects the STB to your TV via HDMI cable.

STB Power
Turns the STB on or off.

Remote
Notification LED
Flashes in green when a button pressed, or turns red to indicate low battery.

All Power
Turns the STB and TV on or off at the same time.

Multiview
Plays up to four channels on one screen simultaneously.

Favorite Channels
Jumps to your Favorites Channels instantly.

Adding Favorites/Reserving Programs (page 10)

Exit
Exits the currently displayed menu or screen function.

Home
Displays the B tv HOME screen.

B tv remote control features you will like...

Aim anywhere
You do not need to point the remote directly at the STB. You can aim the remote anywhere to control the STB.

Easy to find buttons in the dark
Hold and move the remote to automatically light up the buttons, making them easy to locate even in the dark.

Gentle-push buttons
The remote buttons’ rubbery feel when pushed makes it more comfortable to use.

Earphone

External Input
Changes the external input (HDMI) mode of the TV.

Search
Shows the search box to enter text.

My Menu
Instantly launches your saved menu or settings.
- When using this button for the first time, the screen switches to [ZEM Kids].
- Select [B tv HOME ► MY ► Custom Settings ► My Menu] to change the settings.

NUGU Voice Search
Activates the voice search function.
- Voice recognition is available only in Korean.

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Connecting the STB to the Internet and TV
To set up the STB, connect it to your Internet router and TV.

1. Connecting the Internet and TV
   - Plug the power adapter into the back.
     * You must use the power adapter included in the STB package. Using adapters other than the one provided may cause equipment failure, electric shock or fire.
   - Plug the LAN cable into the back to connect the Internet.
   - Plug the HDMI cable into the back to connect your TV.
     * Please turn off the TV and unplug the power cable before connecting the STB to the TV.

2. Turning your STB and TV on
   - Turn on your STB and TV.
     When the system starts up after powering on, you can access B tv immediately.

Connecting the remote to the STB
To use the remote more conveniently, pair it with the STB Via BlueTooth. Once connected, you can aim the remote anywhere as the STB seamlessly receives signals from the remote.

1. Pairing the remote with the STB via BlueTooth
   - Press and hold the and buttons at the same time for 3 or more seconds.
     The remote and the STB will automatically connect.
   - The green light will blink on the top left corner during pairing.
   - When the pairing is complete, ‘이어폰 연결’ (Earphone Connected) is displayed on the B tv screen.

Connecting the Remote

이어폰 연결
이어폰 연결이 완료되었습니다.
연결된 이어폰의 이름은 [모델명]입니다.
이어폰 기능을 장시간(4시간 이상)사용중입니다.
리모컨 베터리 장착을 위해 기능을 강제 종료합니다. 이대로 기능을 계속 사용하려면 이어폰을 뺏다가 다시 꽂아 주세요.
화면과 소리가 맞지 않을 경우 이어폰을 다시 연결 또는 채널을 이용해 주세요.
리모컨의 셋톱박스 음량버튼을 통해 음량을 조절해 주세요.
Check your favorites menu and content at a glance on B tv HOME!

Press the (HOME) button on your remote to access the B tv HOME screen.

1. **VIEW ALL**
   - Displays all the menus and services available on B tv.
   - Press the (View All) button on the remote to access View All.

2. **Recommended**
   - Shows the content B tv recommends to you.

3. **MY**
   - Displays the VODs that you have recently watched, purchased and added to your collection.
   - You can also check your B Points and TV Points and change your B tv settings.

4. **Monthly Subscription**
   - Offers B tv’s various monthly subscription plans such as Movie, Watch TV and Kids.
   - You can also check your subscription information quickly and easily.

5. **Menu by Genre**
   - Provides various content by genre.
   - Press the button in Menu by Genre to browse more contents.

6. **Search**
   - Shows the search box to enter text to search.

7. **Top Banner**
   - Provides information on various events available on B tv.

8. **Content Block**
   - Offers tailored content service by showing your recent watches, the most popular content and more.

9. **Search**
   - Press the or button on the remote to search for specific content on B tv.
Adding Favorite Channels/Reserving Programs

Do you have favorite channels or programs? Add them to your favorites or reserve them!

You can add your favorite channels or reserve programs to watch at a specific time.

1. Add/Remove Favorites
   Press the button to add the TV channel you are watching to Favorites or remove it from them.
   - You can also add the channel you are watching to Favorites by pressing the button on the remote.

2. Switching to favorite channels
   Press the (Favorite Channels) button on the remote while watching a TV channel to jump to your favorite channels.
   - Each press of the button switches the next favorite channel (according to the order added).

3. Reserving a program
   When watching a TV program, press the button and then the button on the remote and select a program to watch later on. Once you reserve, a pop-up reminder will be displayed 5 minutes before the show starts.

Viewing Broadcast Schedule

View various TV channels at a glance with Broadcast Schedule!

You can easily scroll through over 200 TV channels by genre and popularity.

- Mini Broadcast Schedule
  With a pop-up at the bottom of the screen, check the programs currently on other channels and their scheduled time. While watching a TV channel, press the button and then the or button on the remote.

- Full Broadcast Schedule
  You can scroll through the broadcast schedules of all channels. Press the button on the remote while watching a TV channel.

- By Popular/Favorite/Genre
  Check the broadcast schedules of popular or your favorite channels or by genre. While watching a TV channel, press the button on the remote.

- Smart Broadcast Schedule
  When you miss a show, check if its VOD is available on B tv. While watching a TV channel, press the button on the remote, and select [Watch VOD].
  - This function is available only for programs that provide VOD service.

Tips Watching multiple channels at the same time

Press the button on the screen and watch up to four channels on one screen simultaneously (Movie, Sports, Terrestrial, Home Shopping).
  - On the Multiview screen, press the button on the remote and select [Add Channels] and select [Multiview Setup] to edit the Multiview channels.

Tips When watching late at night

Plug your earphones into the left side of the remote, to listen to the B tv audio.
  - If you use earphone mode continuously for four or more hours, the earphone will automatically disconnect. To continue using earphone mode, unplug the earphones and plug them back in.
Watching VODs

The quickest and easiest way to watch VODs! Enjoy VOD content any way you like.

You can play VODs more conveniently by using the remote buttons.

Fast forward/rewind
Press the  or  button on the remote. Each press increases the fast forward/rewind speed by x2, x4, x8 and x16.
• Playback speed control: Press the  button to adjust the playback speed by x0.8, x1.2, x1.5, x2, x4, x8 and x16.

Skip scenes
Jump to your favorite scenes during playback. Press the  button and then the  button on the remote.

Skip chapters
Jump a chapter forward or backward during playback. Press the  or  button on the remote.

Jump to another episode
Jump to another episode during playback. Press the  button and then the  button to select the episode to watch.
• This function is only available for content consisting of multiple episodes.

Tips Quick VOD search is available!

Scroll through Content List
On Content List, press the  and  buttons on the remote to scroll through six items at once.

Scroll through Episode List
On Episode List press the  and  buttons on the remote to scroll through six episodes at once.
(Only for content with multiple episodes)

Purchasing VODs

Different payment and buying options available for your convenience!

Once you choose the VOD buying option you can start watching right away.

Choose your buying option
On the VOD synopsis screen, select a buying option (rent/purchase/monthly subscription).

Choose the language and picture quality
Choose the language and picture quality and click [다음 (Next)].
• Depending on the content, selecting the language and picture quality may not be available.

Choose your payment method
Select your payment method (Paying with B tv Monthly Fee/Credit Card/Paying with Mobile Phone) and discount options. Check the actual amount to pay and click [결제하기 (Submit My Order)].
• Some payment methods and discount options may not be available depending on the content.

The initial purchase passcode is set to ‘1111’. Please reset the passcode for security!

How to change the passcode:
Select [B tv HOME ► MY ► Settings ► Passcode ► Purchase Passcode ► Reset].
Foster your child's creativity!
Enjoy various content on B tv ZEM Kids!

Select [B tv HOME ▶ ZEM Kids].

**Kids Settings**
Change the B tv ZEM Kids settings suitable for your child.

- **My Child’s Profile**
  - Register your child’s profile and receive event notifications and coupons.
  - Select [Kids Settings ▶ My Child’s Profile] and enter your child’s profile (up to 3 children).

- **Viewing Guide Characters**
  - Choose one of the kid-friendly characters (Pororo, Pinkfong, Carrie, the Octonautes, Kongsuni) and enable voice guidance as needed.
  - Select [Kids Settings ▶ Viewing Guide Characters].

- **Routine Reminders**
  - Create reminders for your child, such as the time to leave for kindergarten, eat, take a break or go to bed, and pop-up reminders will be displayed on the B tv ZEM Kids screen.
  - Select [Kids Settings ▶ Routine Reminders].

- **B tv ZEM Kids Lock**
  - Are you worried about your child watching a television program rated inappropriate? Set up the Adult Passcode needed to leave B tv ZEM Kids.
  - Select [Kids Settings ▶ B tv ZEM Kids Lock].

- **Vision Protection**
  - If you are worried that watching television may affect your child’s eyes, set up the blue light filter function to activate when watching children’s channels.
  - Select [Kids Settings ▶ Vision Protection].

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**Monthly Subscription**
Offers various monthly subscriptions for kids.

**View All**
Shows all VODs available on B tv ZEM Kids.

**Characters**
Displays VODs that feature popular characters for easy searching.

**Play Songs Home**
Provides music play programs for preschoolers by age group.

**Live Fairytales**
Allows your child and family to do a role play of TV fairytale characters.

**Easy Learn Foreign Languages**
Provides YOON’s English School content and foreign animations from seven different countries.

**Channels**
Displays various children’s television channels.
Using B tv plus App

### Connecting the B tv plus app to your STB

You can access various content and functions of B tv on your mobile device.

#### Here are the steps to follow to connect the B tv plus app to your STB.

**STEP 1**
Download the B tv plus app and install it on your mobile device.

**STEP 2**
On the B tv HOME screen select [MY ► Connection Setup ► Connect B tv plus].

**STEP 3**
On the B tv plus app, select [All Menu (≡) ► Settings ► STB Connect ► Server] and enter the 6-digit passcode displayed on the B tv screen to complete the connection.

### What services are available on the B tv plus app?

- **VOD**
  - Watch various B tv VODs on your mobile device.

- **Broadcast Schedule**
  - Check the broadcast schedules of B tv channels in real time.

- **My B tv**
  - Convenienly manage your monthly subscriptions, purchase list, B Points and coupons.

- **Remote Control**
  - Connect the B tv plus app to your STB and use the remote functions with your mobile device.

- **Event**
  - Apply for various events and receive B Points.
Setting Up B tv

View various custom settings available on B tv at a glance!

You can set up or change the B tv settings at the bottom of the [B tv HOME ▶ MY] screen.

Passcode

Adult Passcode
Create the Adult Passcode needed to watch adult content.

Screen Time Control
Create the Screen Time Control Passcode to limit the number of VODs and hours your child can watch per day.

Purchase Passcode
Create the Purchase Passcode needed to buy content.
* The initial Purchase Passcode is set to ‘1111’. We strongly recommend that you reset the Passcode for security.

Parental Controls

Viewer Age Limit
Set up the Viewer Age Limit for TV channels and VODs.

Viewing Habits
Limit the number of VODs and hours your child can watch per day.

Adult Content
Select to watch or not to watch targeted commercials based on your B tv viewing history.

Custom Settings

Start up Screen
Set up the initial startup screen displayed when B tv is turned on.

Auto HOME Mode
Switch to the B tv HOME screen if the remote is not touched for five hours.

Commentary & Closed-Captioning
Enable the commentary or closed-captioning broadcasting for the visually/hearing impaired.

Auto Sleep Mode
Turn off the STB at the selected time.

Targeted Ads
Select to watch or not to watch targeted commercials based on your B tv viewing history.

ZEM Kids

Kids Lock
Set up the Adult Passcode needed to leave B tv ZEM Kids.

My Child’s Profile
Register your child’s profile and receive event notifications and coupons.

Viewing Guide Characters
Choose a Viewing Guide Character that helps your child develop positive TV viewing habits.

Routine Reminders
Create reminders for your child, such as the time to leave for kindergarten, eat, take a break or go to bed, and pop-up reminders will be displayed on the B tv ZEM Kids screen.

Vision Protection
Set up the blue light filter function to activate when watching children’s channels.
* Select [ZEM Kids ▶ Settings] to change the ZEM Kids Settings.

Picture/Sound

Picture/ Sound Quality
Set up the screen resolution, picture quality, ratio, color and sound and enable the screensaver.

TV Broadcasting

Favorite Channels
Add the channels you like to your favorite channels.

Block Channels
Add the channels you dislike to your blocked channels.

Multiview

Set up
Select a screen split mode or set up ‘My Multiview’ composed of the desired channels.

System

TV Power Control
Connect the STB to your TV via HDMI cable and control the TV power and volume with the remote.

STB Optimization
Optimize your STB.

Upgrade
Upgrade your STB to the latest version of the service.

Reset
Reset your STB settings.
* The reset function does not reset the verification passcodes, parent controls, B tv Kids and commentary & closed-caption broadcasting.

Device Information

Check your Internet settings and device information.

NUGU

NUGU Service
Connect the NUGU mobile app to AI 2 STB.

Device Connect

B tv plus
Connect your B tv plus mobile app to your STB.

BlueTooth
Connect your STB to various BlueTooth devices such as remote control, keyboard and mouse.
# Troubleshooting

If the tips here do not work, please contact our 106 Customer Center.

## Quick & Easy Troubleshooting

- Turn the power off and on at the back of the STB/router/modem.
- **Please follow the steps below:**
  - **Power Cable:** Check if the power cable of each device is properly connected.
  - **LAN Cable:** Check if the LAN cable is properly connected between devices and if the LED is working.
  - **HDMI Input Source:** Check the connections between the STB and TV and the input source settings.
  - **Remote Control:** Check the battery level and BlueTooth connection.

## No image is displayed or no sound is produced.

- Check if both your TV and STB are powered on.
- Check if the input source of the TV is set to HDMI.
- Press and release the (Input Source) button on the remote until your TV's input source settings are changed properly.
- Press and release the (Silent) button on the remote until the screen is displayed.

## No light turns on at the front of the STB when B tv starts.

- Press the Power button on the top of the remote or the STB. If the light is on, the STB is fine and works normally.

## The screen freezes suddenly.

- Check if the LAN cable is properly plugged into the back of the STB.
- Check if the light on the router is on.
- Turn the power off and on at the back of the STB.

## The remote control cannot control the TV.

- Check if the battery level is sufficient.
- Press the and buttons on the remote at the same time to reconnect via BlueTooth.

## The remote control is misplaced.

- Press and hold any of the Volume [+/-] buttons on the STB for 3 seconds or longer.
- The remote’s light and notification ring is automatically activated. Once you find the remote, press any button to stop the notification sound.

## Service upgrade is not working properly.

- Check if the LAN cable is properly plugged into the back of the STB.

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